

## Deborah.Easterling

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**From:** Deborah.Easterling  
**Sent:** Wednesday, September 05, 2012 11:13 AM  
**To:** 'scpscforms@gmail.com'  
**Subject:** RE: Letter of Protest

Dear Kim Bogert,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

-----Original Message-----

**From:** [scpscforms@gmail.com](mailto:scpscforms@gmail.com) [<mailto:scpscforms@gmail.com>]  
**Sent:** Tuesday, September 04, 2012 8:00 PM  
**To:** PSC\_Contact  
**Subject:** Letter of Protest

PLEASE DO NOT REPLY TO THIS MESSAGE. This email message is an auto response email and was sent from an address that is not checked. To contact us with an issue or suggestion, please visit <http://www.psc.sc.gov/contact.asp>.



\* Required Fields

**Letter of Protest**  
**in Docket** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Print**

**Email**

Date: \* 9/4/2012

**Protestant Information:**

Name \* Kim Bogert

Mailing Address \* 31014 Executive Point

City, State Zip \* Tega Cay, SC 29708 Phone \* 803-802-0775

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer of the company, lived in Tega Cay since 1999.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Completely against the unreasonably high % of rate increase. For decades, TCWS has not properly maintained or improved the water/sewer systems. Now that they are being monitored, reported and complaints filed about inadequate systems that continue to dump sewage in our community and in Lake Wylie -- they are going to start improving. But poor infrastructure, planning, customer service should not be remedied upon the backs of monopolized residents who have no choice of providers.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

No